



Do you have an active account on [mytax.illinois.gov](http://mytax.illinois.gov)?

Yes.

No.

Do you know your password?

Yes. I'm in!

No.

Go to [mytax.illinois.gov](http://mytax.illinois.gov) and recover your password via email.

Great! That worked. Now you have your password and can log in.

It says you do not have an account. You need to reactivate your [mytax.illinois.gov](http://mytax.illinois.gov) account. This will take 7-10 business days via U.S. mail.

Go to [mytax.illinois.gov](http://mytax.illinois.gov). Click **Individuals**, then **Request a Letter ID** under *Miscellaneous*. Complete the form & submit.  
[Detailed instructions here](#)

Wait 7-10 business days for your Letter ID to arrive in the mail.

Now activate your account on [mytax.illinois.gov](http://mytax.illinois.gov) using your new Letter ID.

Great! That worked.

I still can't get in. [Email](#) the Advancement Office or call 312-268-2567.

**Congratulations! You are ready to apply for a tax credit to support the Children At The Crossroads Foundation on January 2, 2018.**